

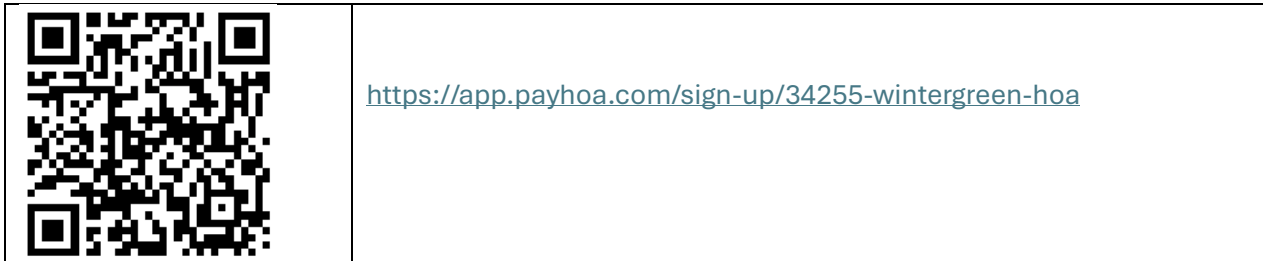
2025 Wintergreen HOA Updates

PayHOA is here and will process the 2025 assessment!

PayHOA is an online software suite specifically designed to help HOAs manage their community. All Wintergreen 1 properties, homeowners, and account balances have been imported.

What you need to do

1. If we have your email address on file, you'll receive an email from PayHOA on 2/28. Follow the instructions to create an account.
2. If you do not receive an email from PayHOA, use the link below or scan the QR code to create an account. The board will approve your request within 24 hours.



3. Review your account information and make any necessary updates. Please pay any previous balances immediately. On 3/1 the 2025 assessment of \$275 will be active in your account and available to pay. Contact us with any questions.

Is an account on PayHOA mandatory?

No. For now, we will still mail paper invoices each year to those who are not paperless, and you can pay with a paper check. However, mailing and processing paper costs money. Down the road we may offer a discount to homeowners who sign up for paperless and recurring payments. Further, HOA functions including communication and the backyard improvement forms will move into PayHOA over time and require an account. We highly recommend you have an account!

What is the 2025 timeline?

- 2/20: Assessments and this supplement are mailed.
- 2/28: PayHOA invites are emailed to homeowners with email addresses on file.
- 3/1: The 2025 assessment is active.
- 3/31: The 2025 assessment of \$275 is due.

Updates to terms and conditions

1. Payments will first be applied to outstanding fees, interest and fines, then any assessment balance.
2. Interest is set in the covenant at 10% per annum and will automatically begin accruing 31 days after the due date. It is simple interest accrued monthly at 0.83% of the unpaid assessment.
3. Liens will be placed on homes with a total balance due over \$550.
4. Releasing a lien requires all fees, interest, fines and assessments to be paid in full.

Questions?

1. Visit our website at wintergreenhoa.net. We will add a PayHOA FAQ section and keep it current.
2. You can email info@wintergreenhoa.net. All board members receive a copy of your email.
3. Visit payhoa.com to learn more about the tool, how to set up recurring payments, or view their FAQ.